



DEPARTMENT OF PUBLIC WORKS
1802 Courtland Rd.
Roanoke, VA 24012
540-853-2000

2020

CITY OF ROANOKE

SOLID WASTE COLLECTION & HAZARDOUS WEATHER PREPARATION GUIDE

2020 Solid Waste Collection Calendar

JANUARY

S	M	T	W	T	F	S
B		1	2	3	4	
A	5	6	7	8	9	10 11
B	12	13	14	15	16 17	!
A	19	20	21	22	23	24 25
B	26	27	28	29	30	31

FEBRUARY

S	M	T	W	T	F	S
B						1
A	2	3	4	5	6	7 8
B	9	10	11	12	13 14	!
A	16	17	18	19	20	21 22
B	23	24	25	26	27	28 29

MARCH

S	M	T	W	T	F	S
A	1	2	3	4	5	6 7
B	8	9	10	11	12	13 14
A	15	16	17	18	19	20 !
B	22	23	24	25	26	27 28
A	29	30	31			

APRIL

S	M	T	W	T	F	S
A						1 2 3 4
B	5	6	7	8	9	10 11
A	12	13	14	15	16 17	!
B	19	20	21	22	23	24 25
A	26	27	28	29	30	

MAY

S	M	T	W	T	F	S
A						1 2
B	3	4	5	6	7	8 9
A	10	11	12	13	14 15	!
B	17	18	19	20	21	22 23
A	24	25	26	27	28	29 30
B	31					

JUNE

S	M	T	W	T	F	S
B	1	2	3	4	5	6
A	7	8	9	10	11	12 13
B	14	15	16	17	18 19	!
A	21	22	23	24	25	26 27
B	28	29	30			

JULY

S	M	T	W	T	F	S
B						1 2 3 4
A	5	6	7	8	9	10 11
B	12	13	14	15	16 17	!
A	19	20	21	22	23	24 25
B	26	27	28	29	30	31

AUGUST

S	M	T	W	T	F	S
B						1
A	2	3	4	5	6	7 8
B	9	10	11	12	13 14	!
A	16	17	18	19	20	21 22
B	23	24	25	26	27	28 29
A	30	31				

SEPTEMBER

S	M	T	W	T	F	S
A						1 2 3 4 5
B	6	7	8	9	10	11 12
A	13	14	15	16	17 18	!
B	20	21	22	23	24	25 26
A	27	28	29	30		

OCTOBER

S	M	T	W	T	F	S
A						1 2 3
B	4	5	6	7	8	9 10
A	11	12	13	14	15 16	!
B	18	19	20	21	22	23 24
A	25	26	27	28	29	30 31

NOVEMBER

S	M	T	W	T	F	S
B	1	2	3	4	5	6 7
A	8	9	10	11	12	13 14
B	15	16	17	18	19	20 !
A	22	23	24	25	26 27	28
B	29	30				

DECEMBER

S	M	T	W	T	F	S
B						1 2 3 4 5
A	6	7	8	9	10	11 12
B	13	14	15	16	17	18 !
A	20	21	22	23	24	25 26
B	27	28	29	30	31	



Observed City Holidays

Find out how these closures impact your collection schedule at roanokeva.gov/holiday.



Leaf Collection

Please place biodegradable bags of leaves at the curb. Plastic bags and loose leaves will not be collected.



Hazardous Material

Please pre-register to drop off household hazardous waste (paint, batteries, cleaning supplies, etc.) online at rvra.net or call 540-857-5050.



Have a question?

We're here to help! Find your collection day, if your recycling is on an A or B week schedule, collection guidelines, and even set automated reminders in seconds online.

Visit roanokeva.gov/mybluebins
Get the Recycle Coach mobile app
Call 540-853-2000, Option 1

PARA OBTENER ESTA INFORMACIÓN EN ESPAÑOL,
POR FAVOR VISITE: ROANOKEVA.GOV/MICIUDAD

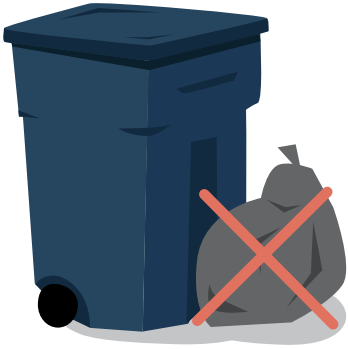
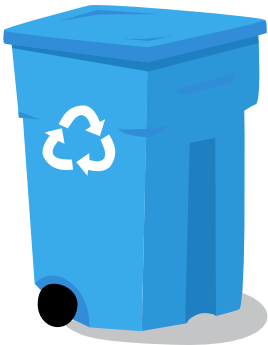
Solid Waste Collection Guide

Please place your recycling, trash, bulk, and brush out for collection before 7:00 a.m. on your collection day.

Recycling Bin

Aluminum beverage cans
Steel and tin cans
Plastic beverage bottles
Glass bottles and jars
Mixed paper, newspapers
Cardboard
Plastics #1 and #2

For a full list of recyclable materials, please visit roanokeva.gov/recycle



Trash Bin

Food waste
Plastic bags and wrap
Styrofoam
Pieces of wood
Rope, wire, hoses
Clothing and fabric
Plastics #3 - 7
Small brush pile

Loose trash bags beside your bins will not be collected

Hazardous Waste

Please dispose of hazardous materials, such as batteries, paints and cleaning supplies, at the Roanoke Valley Resource Authority on the third Saturday each month. For more info, visit www.rvra.net.



Bulk & Brush

Place large piles of brush up to 6' x 6' x 6' at the curb for weekly collection. Place a max of three bulk items, such as furniture, per week. Please put bulk and brush at the curb.



Alley Maintenance

Property owners are responsible for cutting vegetation back to the property line and maintaining overgrowth.

Roanoke City Apps

iROANOKE
See something that needs to be fixed or improved? Submit service requests from your smartphone.

RECYCLE COACH
Find your collection day, recycling schedule, collection guidelines, and even set automated reminders in seconds online.

Have a question? We're here to help.

City Services Help Center

Citizen Call Center: 540-853-2000
Request services, provide feedback, and more.

iRoanoke Service Requests

Download the iRoanoke app, Tweet to @iRoanoke, or submit a service request form at roanokeva.gov.

Social Media

Connect with staff through more than 50 pages on Facebook, Twitter, Nextdoor, and Instagram.

Reminder: Please only call 911 during medical, fire, environmental, or police emergencies. To report suspicious activity to the police, please call 540-853-2212.

Local Utility Providers

Appalachian Power: 1-800-956-4237
Report power outages or downed lines.

WVWA: 540-853-5700

Report water or sewage emergencies to the Western Virginia Water Authority.

Roanoke Gas: 540-777-0623

Report gas leaks or emergencies.

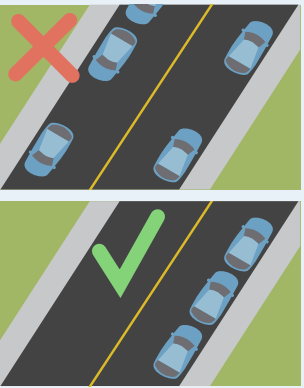
Winter Weather Preparedness

Clearing Streets

After snowfall ends, the city's first goal is to clear 95% of major streets and Valley Metro bus routes within 24 hours. After the primary streets are cleared, the goal is to clear 90% of neighborhood streets within 24 hours. More than 100 city staff work around the clock before and after a snow event, striving to meet these goals.

How You Can Help

Property owners are responsible for clearing snow from sidewalks that are adjacent to the property after snowfall. Please do not push snow into the street when you clear your driveway and try to clear snow from stormdrains to prevent flooding. Pre-salting walkways before a storm makes shoveling safer and easier!



Street Parking Before Snow

If you park on the street, please park on the side of the street with odd house numbers and coordinate with your neighbors to ensure there is space for snow plows to pass. If you can, please park in a driveway.

For more winter weather FAQ, please visit roanokeva.gov/snow

Flood Preparedness

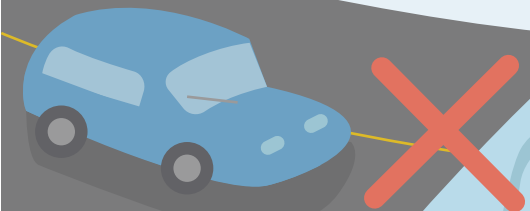
Flood Prevention at Home

If your home is prone to flooding due to stormwater runoff, you can help protect your property by clearing leaves and debris from stormdrain inlets, roof gutters, and ditch lines near your property. If heavy rainfall is anticipated, remember to elevate all valuable items off the ground, particularly in basements. Store important items and documents in waterproof bags or containers.

Protect Your Property

Flood damage is *not* covered by most homeowners insurance policies. Check with your agent to add a flood insurance (NFIP) policy. Twenty percent of all NFIP claims come from outside the floodplain.

For more flooding FAQ, please visit: roanokeva.gov/flood



Turn Around, Don't Drown!

If you see a street covered with floodwater, *do not* attempt to drive through it. Just 12" of water can carry your vehicle downstream.

Time to Equip Your Emergency Kit!

In the event of an emergency, you should have **72 hours'** worth of necessary provisions:

- ☐ Three gallons of drinking water per person
- ☐ Three days' worth of non-perishable food
- ☐ Flashlight and extra batteries
- ☐ First aid kit
- ☐ Battery-powered radio and NOAA Weather Radio
- ☐ Battery charger for cellphones
- ☐ Prescriptions
- ☐ Cash (Cards won't work during an outage)
- ☐ Pet food and extra water for your pet
- ☐ Written list of your family and friends' phone #s
- ☐ Waterproof container for storing important documents

For more information, please visit: www.ready.gov

Emergency Needs Registry

If you require special health or medical accommodations in emergency situations and power outages, please complete a confidential form online at roanokeva.gov, or call 540-853-2327.

Reverse 9-1-1 Phone Alerts

For immediate updates during an emergency, please enter your phone number into the city's Reverse 9-1-1 citizen phone alert system online at roanokeva.gov/emergency.

MyRoanoke Alerts

Enter your email online at roanokeva.gov/myroanoke to sign up for a variety of news alerts from the City.